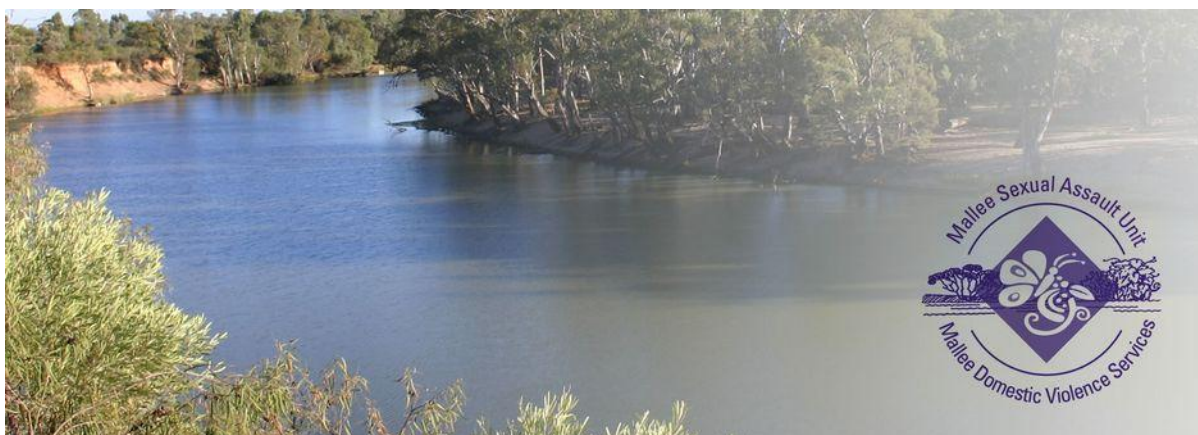




Case Manager – Family Violence

The Opportunity

We have an opportunity for motivated and passionate professional Case Manager to join our dedicated Not-For-Profit organisation.

Operating within the Family Violence Connection Services team, this role is primarily responsible for the provision of professional services and support to those who have experienced family violence.

About the Role

In this position you will provide effective, safe and professional services and support to people who have experienced family violence.

What we offer

- Competitive Salary **\$105,577.68 - \$110,359.60**
- Generous Salary Packaging to maximise your take home pay
- 12 weeks paid Maternity / Primary Carer's Leave
- Opportunity to accrue RDO's for an additional 13 days leave per year
- Private Health Insurance Discounts
- Professional development and training opportunities
- Employee Assistance and Wellbeing Programs
- A passionate and supportive Team environment
- Equal Opportunity and Rainbow Tick Accredited employer

Key responsibilities for this role include:

- Deliver high quality, inclusive and flexible case management services including client engagement, intake and assessment, case planning, intervention, review, and case closure to victim survivor of family violence.
- Undertake and coordinate effective high quality, case management for family violence victim survivors in accordance with MARAM and relevant practice guidelines.

- Engage with victim survivors, their families and health/community services to deliver integrated 'evidence based' victim-directed and meaningful service to all people.
- Participate and deliver effective work processes to ensure the delivery of program throughput, outputs, and KPI's.
- Utilise principals of recovery orientated practice, support and assist clients to develop skills.
- Encourage positive relationships and support networks through role modelling.
- Educate, encourage, and support victim survivors to engage with internal and external support services.
- Support victim survivors to identify short and long-term goals through effective case planning.
- Provide guidance and encouragement to victim survivors to achieve agreed goals as detailed in their action plan.
- Establish and maintain collaborative and supportive relationships with clients, service providers, other team members and the local community through demonstrating respect, empathy, and the willingness to understand differences in culture and customs.

About you

Your specialist expertise and experience should include:

- Tertiary qualification in Social Work or the equivalent (min. of a Diploma in Community Services and the willingness to upskill to meet Req 209)
- Demonstrated experience delivering goal-orientated case management to victim survivors of family violence and/or sexual assault, specifically targeting clients with high vulnerability and mental health issues.
- Provide holistic evidence-based interventions and referrals, with victim survivors and their families, which reflect their need/s whilst aiming for self-determination, build resilience and enhanced quality of life.
- High level interpersonal skills, and ability to connect with people and build trusting therapeutic relationships.
- Excellent written and verbal communication skills.
- Ability to thrive in an innovative working environment and work with ambiguity.
- Ability to work as part of a team and autonomously.
- Experience working in collaboration with other services to ensure integrated care for the victim survivor.

About us

The Mallee Sexual Assault Unit (MSAU) and Mallee Domestic Violence Services (MDVS) provides services for women, men and children throughout the Northern and Southern Mallee region, border communities of New South Wales, the Mallee Track and Shires of Gannawarra and Buloke. Our services are free and available to all victim survivors.

We have a strong commitment to a workplace culture that is collaborative, provides work-life flexibility and encourages opportunities for growth and development. We take pride in providing a supportive workplace with great career opportunities for our employees.

How to Apply

All applicants must have the right to work in Australia, be willing and able to obtain a Working with Children Check for both VIC & NSW, a National Police Check and hold a current Driver's Licence.

For enquiries, please contact **Kristy Cox**, Program Manager Family Violence Connection Services **(03) 5025 5400** or via email **careers@msau-mdvs.org.au**.

All applications are to address the Key Selection Criteria. For a detailed Position Description, please visit our website **<https://msau-mdvs.org.au/employment>**.

Applications close at 12 midday Wednesday the 12th August 2026