



Hub Practitioner – The Orange Door

The Opportunity

We have an exciting opportunity for a motivated and passionate professional to join our dedicated Not-For-Profit organisation, operating within the multi-disciplinary team at The Orange Door in Swan Hill.

About the Role

In this role you will deliver high level, safe and effective response to those experiencing family violence, and families seeking assistance with the care and wellbeing of their children through The Orange Door.

You will conduct risk and needs assessments, utilising established frameworks. You will work closely together with other partner organisations within The Orange Door to provide an integrated response for those seeking support.

What we offer

- \$105,577.68 - \$110,359.60 + 12% Superannuation
- Generous Salary Packaging to maximise your take home pay
- Option to accrue RDO's for an additional 13 days leave a year
- 12 weeks paid Maternity / Primary Carer's Leave
- Professional development and training opportunities
- Employee Assistance and Wellbeing Programs
- A passionate and supportive Team environment
- Equal Opportunity and Rainbow Tick Accredited employer

Key responsibilities for this role include:

As a Hub Practitioner, you will aim to ensure that those experiencing family violence and those who require support with the wellbeing and development of their children are provided with

- Appropriate risk assessment and safety planning
- Presented with options for referrals and resourcing to assist them in making informed choices regarding their individual situation.

- Facilitate and complete referrals.
- Provide short term supportive counselling.
- Provide a point of contact for secondary consultation, advice and information.

About you

You are a self-motivated, diligent individual who can action tasks independently and work positively in a multi-disciplinary team.

Your specialist expertise and experience should include:

- Bachelor or Social Work or the equivalent (Minimum of a Diploma Community Service)
- An understanding of family violence & it's impact on victim survivors
- An understanding of the principles of empowerment for individuals
- Ability to development and review immediate safety plans with clients
- A client focused approach that facilitates empowerment and independence for victim survivors, and safety and security for service users and their children.
- Knowledge and skills in case management principles and practice
- Ability to undertake considered and comprehensive client safety/risk and homelessness assessments using the required frameworks and information sharing schemes.
- Ability to work cooperatively and collaboratively with service users, colleagues and other service providers.
- Willingness to participate in the delivery of public awareness / community education activities regarding family violence issues and the community impact of family violence.
- Understanding of, and commitment to maintaining professional practice and boundaries.
- A comprehensive understanding of the complex issues and systems that impact upon women and children who have experienced family violence, including the social, political, emotional, legal, medical and economic contexts.
- An awareness of the key agency stakeholders.
- Knowledge of the principles of gender inequity and feminist theory.

About us

The Mallee Sexual Assault Unit (MSAU) and Mallee Domestic Violence Services (MDVS) provides services for women, men and children throughout the Northern and Southern Mallee region, border communities of New South Wales, the Mallee Track and Shires of Gannawarra and Buloke. Our services are free and available to all victim survivors.

We have a strong commitment to a workplace culture that is collaborative, provides work-life flexibility and encourages opportunities for growth and development. We take pride in providing a supportive workplace with great career opportunities for our employees.

How to Apply

All applicants must have the right to work in Australia, be willing and able to obtain a Working with Children Check for both VIC & NSW, a National Police Check and hold a current Driver's Licence.

For enquiries, please contact **Peta Reid**, Program Manager – Crisis Response and The Orange Door on **(03) 5021 2130** or via email **careers@msau-mdvs.org.au**.

All applications are to address the Key Selection Criteria as detailed in the Position Description on our website **<https://msau-mdvs.org.au/employment>**

Applications close at 12 midday Wednesday the 15th July 2026