



## **Team Leader – Family Violence Therapeutic Services**

### **The Opportunity**

We have exciting opportunity for a passionate Team Leader to join our dedicated Not-For-Profit organisation in Mildura.

This position will operate within our Client Services Team and report directly to the Program Manager – Sexual Assault and Therapeutic Family Violence.

As the Team Leader - Family Violence Therapeutic Services you will directly supervise the staff in our Family Violence Therapeutic Team.

### **About the Role**

This position will be primarily responsible for the provision of therapeutic interventions to adults, children and young people who are victim survivors of Family Violence. The role involves intake assessment, information and referral, education, individual and group counselling and support.

The Team Leader works closely with the Program Manager Sexual Assault Unit & Family Violence Therapeutic Services to ensure all service delivery and development is of a high standard and in line with the principles of continuous quality improvement and meets best practice legislative and contemporary practice guidelines.

The role also includes engagement and consultation with key internal and external stakeholders who are involved in optimising the recovery and well-being of clients.

### **What we offer**

- \$119,093 - \$124,073 + Superannuation
- Salary Packaging to maximise your take home pay
- Professional development and training opportunities
- Employee Assistance and Wellbeing Programs
- A passionate and supportive Team environment
- Equal Opportunity and Rainbow Tick Accredited employer

### **Key responsibilities for this role include:**

- Lead a team of counsellors to provide evidence- based assessments and counselling supports to victim survivors of family violence in the context of their family violence experience.
- Plan, develop and monitor the implementation of evidence informed interventions and best practice.
- Partner and collaborate with a variety of organisations to develop internal and external referral pathways.
- Facilitation of evidence based/informed therapeutic groups.
- Participate, assist, and support the immediate and broader teams to implement evidence-informed practice and ensure exceptional customer service and outcomes-based therapeutic support to clients.
- Provide afterhours support in a supervisory capacity at rostered intervals.
- Provide effective and individualised supervision to the Family Violence Therapeutic team to ensure everyone is supported.
- Work closely with the Program Manager – Sexual Assault & Family Violence Therapeutic, to identify skill gaps and embed learning and development strategies to upskill the Family Violence Therapeutic Team
- Review caseloads, including case plans and client records to ensure staff are practicing to best practice standards and internal audit compliance and advise the Program Manager – Sexual Assault & Family Violence Therapeutic, of service delivery gaps and solutions.
- Continuous development and evaluation of programs which meet the diverse needs of the community
- Encourage positive relationships within the Family Violence Therapeutic team through role modelling and mentorship.
- Educate, encourage, and support staff to engage in learning and development and support systems that prevent vicarious trauma.
- Participate in the organisations on call roster.

### **About you**

*Your specialist expertise and experience should include:*

- Tertiary qualifications in Social Work, Psychology or equivalent (essential)
- High level of understanding of legislation and practice standards.
- Demonstrated ability to work as part of a team and autonomously.
- Knowledge of relevant risk and needs assessment frameworks; information sharing in the context of family violence provisions and the child information sharing scheme.
- Significant experience in leading and managing staff in a community services field, including change management, meeting team performance goals, recruitment and selection, performance management, coaching and development of staff.
- Experience in planning and facilitating evidence based/informed therapeutic individual and group programs.
- Capacity to analyse complex issues, including the impact of violence and trauma, safety, and risk, provide therapeutic interventions for women and children and assist them to achieve goals.
- Demonstrated evidence informed knowledge and application of therapeutic models and theories to develop interventions that enable positive change.

- Proven ability to provide advice and direction regarding complex matters, including crisis support, comprehensive risk assessment and safety planning.
- High level of collaboration and stakeholder engagement skills.
- High level of communication and interpersonal skills.
- Proven resilience and the ability to prioritise competing demands.
- Experience in implementing and leading people through change.
- Commitment to a learning culture and continuous quality improvement.
- Competency in key components of Microsoft Office applications combined with the ability to learn and adapt to new information technology systems

## **About us**

The Mallee Sexual Assault Unit (MSAU) and Mallee Domestic Violence Services (MDVS) provides services for women, men and children throughout the Northern and Southern Mallee region, border communities of New South Wales, the Mallee Track and Shires of Gannawarra and Buloke. Our services are free and available to all victim survivors.

We have a strong commitment to a workplace culture that is collaborative, provides work-life flexibility and encourages opportunities for growth and development. We take pride in providing a supportive workplace with great career opportunities for our employees.

## **How to Apply**

All applicants must have the right to work in Australia, be willing and able to obtain a Working with Children Check for both VIC & NSW, a National Police Check and hold a current Driver's Licence.

For enquiries, please contact **Sue Hermans**, Program Manager – Sexual Assault & Family Violence Therapeutic Services on **(03) 5021 2130** or via email **careers@msau-mdvs.org.au**.

All applications are to address the Key Selection Criteria as detailed in the Position Description on our website **<https://msau-mdvs.org.au/employment>**.

**Applications close at 12 midnight on Sunday 26<sup>th</sup> April 2026**