



## **Team Leader – The Orange Door**

### **The Opportunity**

We have an exciting opportunity for a motivated and passionate Team Leader to join our dedicated Not-For-Profit organisation on a permanent full-time basis at The Orange Door.

The Orange Door works with families and individuals who are experiencing family violence or child wellbeing issues to increase their safety and link them with appropriate services to meet their needs.

### **About the Role**

The Team Leader – Orange Door is responsible for providing leadership and supervision to MDVS Orange Door Hub Practitioners. This position will also provide support to Hub Practitioners from other agencies who sit in their integrated team, in line with Family Safety Victoria's matrix management model.

You will also perform the leadership functions associated with both screening intake and triage (SIT), and assessment and planning (A&P) as required.

### **What we offer**

- Competitive Salary starting at \$119,094 pa + Super
- Generous Salary Packaging inc Remote Living & Entertainment Expenses to maximise your take home pay.
- Opportunity to accrue an additional 13 days leave per year.
- Professional development and training opportunities.
- Employee Assistance and Wellbeing Programs.
- A passionate and supportive Team environment.
- Equal Opportunity and Rainbow Tick Accredited employer.

### **Key responsibilities for this role include:**

- Deliver screening and triage, information, assessment, crisis responses, service planning, targeted interventions, allocation and coordinated referrals consistent with the Integrated Practice Framework, Operational Guidelines, Service Specifications and relevant risk assessment tools and frameworks.

- Provide the leadership functions required under the Mallee Orange Door's integrated model of service delivery.
- Work in accordance with the Children, Youth & Families Act 2005, Privacy and Data Protection Act 2014, Health Records Act 2001, Child Wellbeing and Safety Act 2005, and the Family Violence Protection Act 2008.
- Provide formal supervision and performance development to MDVS' Orange Door hub practitioner team.
- Be an appropriate, positive role model for the people that we work with and staff in line with MDVS standards and expectations.
- Participate in FSV's matrix management model by providing support to staff from other agencies and working collaboratively with the Mallee Orange Door's local leadership group.
- Actively support MDVS' Orange Door team to achieve funding KPIs through regular supervision and fostering a high performing, psychologically safe culture.
- Record client information accurately on the Hub Client Relationship Management (CRM) system.
- Handle client information in accordance with the Family Violence Information Sharing Scheme (FVISS), Child Information Sharing Scheme (CISS), information security and privacy policies and requirements.
- Participate in training and development activities designed to build capabilities to work effectively in the Orange Door environment.
- Contribute to the review, development and implementation of systems, policies and procedures to build and enhance the Orange Door service model.

## **About you**

You have professional experience and relevant qualification(s) in social work, psychology or a related discipline. You would like to make a difference in a community services role that is meaningful and rewarding and are someone with a -

- Demonstrated experience in leading individuals or teams in complex service delivery contexts to successfully achieve KPIs, contracted targets, and client outcomes.
- High level of initiative, personal accountability, and demonstrated experience of leading by example in complex environments.
- Strong understanding of the Orange Door system.
- Experience working with families and the child protection system, including risk assessment and management, complex family assessments, planning and implementation of intervention strategies.
- Strong knowledge of the child protection, youth justice and family services legislation.
- Demonstrated experience in leading practice within complex service delivery contexts, particularly multi-disciplinary and multi-agency approaches to the provision of services to vulnerable children, families and diverse communities is required.

## **About us**

The Mallee Sexual Assault Unit (MSAU) and Mallee Domestic Violence Services (MDVS) provides services for women, men and children throughout the Northern and

Southern Mallee region, border communities of New South Wales, the Mallee Track and Shires of Gannawarra and Buloke. Our services are free and available to all victim survivors.

We have a strong commitment to a workplace culture that is collaborative, provides work-life flexibility and encourages opportunities for growth and development. We take pride in providing a supportive workplace with great career opportunities for our employees.

### **How to Apply**

All applicants must have the right to work in Australia, be willing and able to obtain a Working with Children Check for both VIC & NSW, a National Police Check and hold a current Driver's Licence.

For enquiries, please contact **Peta Reid**, Program Manager Orange Door and Crisis Response at MSAU-MDVS on **(03) 5021 2130** or via email **[careers@msau-mdvs.org.au](mailto:careers@msau-mdvs.org.au)**.

All applications must include a Cover Letter and address the Key Selection Criteria. To obtain a detailed Position Description, please visit our website **<https://msau-mdvs.org.au/employment>**.

**Applications close at 12.00 midnight Sunday 28<sup>th</sup> December 2025**