



POSITION DESCRIPTION

Mallee Sexual Assault Unit – Mallee Domestic Violence Service

Position: Case Manager

Our Values: Respect, Integrity, Collaboration, Care, Accountability, Innovation

Our vision: Safety for all

Mallee sexual assault and domestic violence services are an essential part of the primary health care system funded by government. These services provided, are free and are available to all victim survivors.

The Mallee Sexual Assault Unit - Mallee Domestic Violence Services provides services to Victim survivors and significant others of sexual assault and domestic and or sexual violence. The components of the service consist of crisis care, counselling services, advocacy, community education, outreach support, information, and referral services. The service is non-discriminatory, providing equity of access to all victim survivors and significant others of sexual assault and domestic and or family violence.

In the Northern Mallee region, centre-based sexual assault and family violence services are available and provided in Mildura (24-hour response). Services are also available and provided flexibly and on-demand in Robinvale, Ouyen, Mallee Track, Dareton, and Wentworth.

In the Southern Mallee, centre-based sexual assault and family violence services are available in Swan Hill (24-hour response). Services are also available and provided flexibly and on-demand in Kerang, Cohuna, Sea Lake, Wycheproof, Balranald, and other towns throughout the Buloke and Gannawarra Shire.

Our agency has been delivering these services in the community for over thirty years.

The services we provide include:

- Core and Cluster refuge service with multiple, single unit properties in the community
- family violence case management services to victim survivors
- sexual assault case management services to victim survivors
- therapeutic services for victim survivors of both family violence and sexual assault
- 24-hour family violence and sexual assault crisis service
- partner of the Mallee Orange Door
- outreach offices in Swan Hill
- Swan Hill Orange Door access point
- RAMP Coordination for the region
- FSP Coordination for the region
- Personal Safety Initiative Coordination for the region
- Child Protection partnership programs



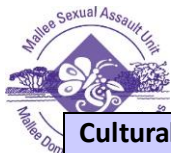
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Position Title	Case Manager – Swan Hill
Position number	
Program	Client services
Classification and Award	Social, Community, Home Care and Disability Services Award 2010 – Level 5
Salary range	\$97,377 - \$101,787 (+ superannuation)
Location	Swan Hill
Employment status	Ongoing – Full-time
Hours per week	38 hours per week with an option to work 40 hours per week with a RDO once every 4 weeks
Reporting Manager	Program Manager – Family Violence
Other Key Relationships	Team Leader, Family Violence
Position Objectives	The position will provide effective, safe, and professional services and support to people who have experienced family and sexual violence.
Key responsibilities	<ol style="list-style-type: none"> 1. Deliver high quality, inclusive and flexible case management services including client engagement, intake and assessment, case planning, intervention, review, and case closure to victim survivor of family violence. 2. Undertake and coordinate effective high quality, case management for family violence victim survivors in accordance with MARAM and relevant practice guidelines. 3. Engage with victim survivors, their families and health/community services to deliver integrated 'evidence based' victim-directed and meaningful service to all people. 4. Participate and deliver effective work processes to ensure the delivery of program throughput, outputs, and KPI's. 5. Utilise principals of recovery orientated practice, support and assist clients to develop skills. 6. Encourage positive relationships and support networks through role modelling. 7. Educate, encourage, and support victim survivors to engage with internal and external support services. 8. Support victim survivors to identify short and long-term goals through effective case planning. 9. Provide guidance and encouragement to victim survivors to achieve agreed goals as detailed in their action plan. 10. Establish and maintain collaborative and supportive relationships with clients, service providers, other team members and the local community



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	through demonstrating respect, empathy, and the willingness to understand differences in culture and customs.
Key Selection Criteria	<ol style="list-style-type: none"> 1. Demonstrated experience delivering goal-orientated case management to victim survivors of family violence and/or sexual assault, specifically targeting clients with high vulnerability and mental health issues. 2. Provide holistic evidence-based interventions and referrals, with victim survivors and their families, which reflect their need/s whilst aiming for self-determination, build resilience and enhanced quality of life. 3. High level interpersonal skills, and ability to connect with people and build trusting therapeutic relationships. 4. Excellent written and verbal communication skills. 5. Ability to thrive in an innovative working environment and work with ambiguity. 6. Ability to work as part of a team and autonomously. 7. Experience working in collaboration with other services to ensure integrated care for the victim survivor.
Family Violence Minimum Mandatory Qualifications under Recommendation 209	<p>As per the minimum mandatory qualifications requirements via https://www.vic.gov.au/mandatory-minimum-qualifications-specialist-family-violence-practitioners:</p> <p>All candidates wishing to apply for this role must be able to demonstrate that they:</p> <ol style="list-style-type: none"> 1. are considered EXEMPT under the policy OR 2. hold a Bachelor of Social Work or other equivalent qualification OR 3. have minimum 5 years relevant professional experience, OR a related qualification as per the mandatory minimum qualification requirements. OR 4. hold significant cultural knowledge and experience or lived experience and have faced barriers to educational pathways. <p>Please note that candidates wishing to enter the specialist family violence workforce via a related qualification or 5 years related professional experience pathway, OR the significant cultural knowledge and experience or lived experience pathways will be required to work towards an equivalent qualification within specified timeframes (as per the mandatory minimum qualifications policy).</p> <p>If you believe these pathways may apply to you and would like more information, please don't hesitate to contact the Executive Manager - Client Services on (03) 5025 5400 to discuss this further.</p>
Specialist expertise/experience	<ul style="list-style-type: none"> • Knowledge and understanding of the Mallee health and community services sectors. • A good understanding of relevant legislation.
Pre-employment checks	<p>All appointments require:</p> <ul style="list-style-type: none"> • reference checks • national criminal records check (Applicants who have lived overseas in one country for 12 months or longer in the last ten years must provide international police check from the relevant overseas police agency. Applicants can obtain a check through an organisation providing international police checks via an internet search) • pre-employment misconduct screening • Working with Children Check both for Victoria and New South Wales • Current Driver's License



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Cultural safety in the workplace	Mallee Sexual Assault Unit, Mallee Domestic Violence Services recognises the important and unique contribution Aboriginal and Torres Strait Islander employees make by bringing their unique skills, knowledge, and experience to the workplace. They also contribute important insight into how Mallee Sexual Assault Unit, Mallee Domestic Violence Services can provide for and engage with Indigenous clients and communities more effectively.
Conditions of Employment	<p>Salary and conditions are in accordance the SCHADS AWARD 2010. Salary packaging and Remote Housing incentive is offered with this position.</p> <p>Monthly RDO accrual for full time employees based on their 40-hour working week.</p> <p>All offers of employment are subject to a satisfactory Criminal Check, Working-With-Childrens Check NSW & Vic, current driver's license and Covid vaccination proof of evidence.</p> <p>All offers of employment with Mallee Sexual Assault Unit, Mallee Domestic Violence Services are subject to a six-month probationary period. All staff members will participate in an annual performance review.</p> <p>Pre-existing Injury disclosure prior to employment will be required for all existing medical, health and physical injuries/conditions.</p>

Acceptance of Position Description requirements

To be signed upon appointment

Employee

Name: _____

Signature: _____

Date: _____