

COUG AIGIG			
Job title	Victim Support Worker – Family Violence Practice Lead		
Location	Partnership with Anglicare Victoria Mildura (4 days) Mallee Sexual Assault Unit Mallee Domestic Services (1 day) offices		
Report to	This position reports directly to the Northern Client Services Manager		
Award	Social, Community, Home Care and Disability Services Award 2010 Level 5		
	(to be negotiated)		
Hours	(1 X FTE) Full-time Fixed Term		
Hours per week	40 hours		
Purpose	Our Values -Respect, Integrity, Collaboration, Care, Accountability, Innovation Our vision - Safety for all Sexual Assault and Domestic Violence services are an essential part of the primary health care system funded by government. These services are provided free and are available to all victims and survivors. The Mallee Sexual Assault Unit Inc. Mallee Domestic Violence Services provides services to Victims /survivors and significant others of sexual assault and domestic / family violence. The components of the service consist of crisis care, counselling services, advocacy, community education, outreach support, information and referral services. The service is non-discriminatory, providing equity of access to all victims / survivors and significant others of sexual assault and domestic / family violence. Our agency has been delivering these services in the community for over thirty years. The services we provide include: • a recently built Core and Cluster refuge service with several single unit properties in the community • family violence case management services to women and children • sexual assault case management services to women and children • therapeutic services for victim survivors of both family violence and sexual assault • 24 hour family violence and sexual assault crisis service • partner of the Mallee Orange Door • outreach offices in Swan Hill • Swan Hill Orange Door access point • RAMP Coordination for the region • FSP Coordination for the region		
	PSI coordination for the region		
	 Child Protection partnership program 		



This 12-month role is based in the Anglicare Pine Ave office dedicated to 4 days per week and for 1 day home agency. The Victims Assistance Program aims to assist victims to effectively manage the damaging consequences of violent crime and to minimise the secondary victimisation sometimes associated with involvement in criminal justice system.

Victims Assistance Program Family Violence Practice Leads (VAP FVPLs) were introduced into the Victims Assistance Program in 2022 following an allocation of Commonwealth Government funding to Victim Services, Support and Reform (VSSR), under the National Partnership Agreement (NPA).

The Family Violence Practice Lead role supports the capacity of the VAP to assist people experiencing family violence. The Family Violence Practice Lead is a specialist role within the VAP to provide support to family violence victims, as well as secondary consultation to non-specialist Victims Support Workers within the program to further support their work with victims.

The Family Violence Practice Lead is responsible for upskilling and assisting mainstream VAP workers in supporting family violence victims, providing direct client support to high-risk family violence victims, and community engagement, which includes developing relationships with other community providers and working with the Victims of Crime Helpline to continuously improve service to male victims of family violence.

This position is based in Mildura or Bendigo with regular travel throughout the Loddon Mallee region as expected or required.

Victoria Police are one of the Victims Assistance Programs biggest key stakeholders. Victims Assistance Program staff liaise with, and co-locate with Victoria Police as part of their role

Position Objectives

Providing practice leadership to mainstream Victims Assistance Program staff on risk assessment, risk management and planning around family violence practice and principles.

Providing secondary consultation to mainstream Victims Assistance Program in relation to complex family violence cases

Assisting in capacity building of the team around use of MARAM tools and making and responding to information sharing requests



Re Domestic Violence Providing quality services that meet the practical, emotional and psychological needs of the victim, prepare victims and support them to navigate the criminal justice system. Community and stakeholder engagement with local specialist family violence agencies, and other relevant community providers Increasing engagement with male victims of family violence Key responsibilities Practice Expertise to Mainstream Victims Assistance Program Staff around Family Violence practice and Principles. Providing practice leadership to mainstream VAP staff on risk assessment, risk management and planning around family violence Providing secondary consultation to mainstream VAP staff in relation to complex family violence cases Assisting in capacity building of the team around use of MARAM tools and making and responding to information sharing requests Case Management to high-risk Victims of Family Violence, including Victims that identify as male. Identifying Family Violence, Risk Assessment, Safety Planning for Victims of Family Violence Provide psychological first aid, information, referral, casework, and advocacy and case management services to recent victims of violent crime. Provide information and assistance to clients to navigate the criminal justice system. Engagement with clients that identify as Male who have experienced Family Violence Build rapport and trust with Male Family Violence Victims Have a targeted approach to community education to reach out to Male Family Violence Victims Work alongside Victoria Police and key stakeholders Stakeholder Engagement and Community Education Liaise with other service providers in relation to individual clients. Support processes and partnerships with other organisations, particularly the police, to improve coordination of care, including colocation at Victoria Police Stations. Participate in community education activities that promote and inform others about VAP. Accountability



omestic Violence	
	 Record case notes and other client information in line with Anglicare Victoria standards and practice. Complete reporting as needed. Undertake professional development and supervision.
Desirable	 excellent written and verbal communication skills. high level interpersonal skills, and ability to connect with people and build trusting therapeutic relationships. a high degree of flexibility with a positive outlook an ability to thrive in an innovative working environment and work with ambiguity. ability to demonstrate a high level of initiative and contribute meaningful ideas to a new service. ability to embrace complexity and can think strategically. Ability to work as part of a team and autonomously. demonstrate experience delivering goal-orientated case management to young people and their families/carers, specifically targeting clients with high vulnerability and mental health issues. demonstrate experience connecting with other services including schools, recreational and leisure facilities, and support within the home or young person's living arrangements. have experience working in collaboration with other services to ensure integrated care for the young person. have knowledge and understanding of the Mallee community health sector. Adhere to company policies and procedures.
Key Selection Criteria	 Hold a Bachelor of Social Work or equivalent qualification or be working towards meeting the new mandatory minimum qualification policy requirement, via one of the available employment pathways. Clear Victorian and N.S.W Working with Children's Check National Police Check. Current Driver's License. Mandatory COVID vaccination status First Aid Certificate or willingness to obtain.



Why work with us?

Salary and conditions are in accordance with Social, Community, Home care and Disability Services Industry Award (SCHADS) 2010. Salary packaging and Remote Housing incentive is offered with this position.

Monthly RDO accrual for full time employees based on their 40-hour working week.

Great orientation and training package

Ongoing training and development opportunities.

Conditions of Employment

To be signed upon appointment

All offers of employment are subject to a satisfactory Criminal Check, Working with Children's Check NSW & Victoria, current driver's license and Covid vaccination proof of evidence

All offers of employment with Mallee Sexual Assault Unit, Mallee Domestic Violence Services are subject to a six-month probationary period. All staff members will be asked to participate in an annual performance review.

Pre-Existing Injury disclosure prior to employment will be required for all existing medical, health and physical injuries/conditions.

Acceptance of Position Description requirements

Employee	
Name:	
Signature:	
Date:	