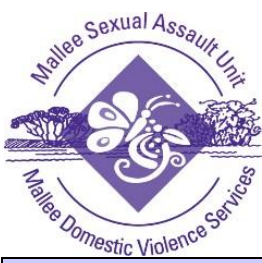




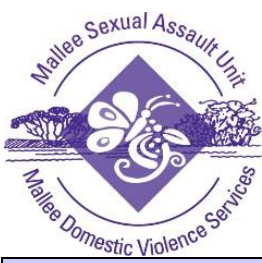
POSITION DESCRIPTION

Job title	Crisis Support Workers
Location	Swan Hill
Report to	Northern Client Services Manager
Award	Social, Community, Home Care and Disability Services Award 2010 Level 3
Hours	Full Time FTE
Hours per week	40 hours
Purpose	<p>Our Values -Respect, Integrity, Collaboration, Care, Accountability, Innovation</p> <p>Our vision - Safety for all</p> <p>Sexual Assault and Domestic Violence services are an essential part of the primary health care system funded by government. These services are provided free and are available to all victims and survivors.</p> <p>The Mallee Sexual Assault Unit Inc. Mallee Domestic Violence Services provides services to Victims /survivors and significant others of sexual assault and domestic / family violence. The components of the service consist of crisis care, counselling services, advocacy, community education, outreach support, information and referral services. The service is non-discriminatory, providing equity of access to all victims / survivors and significant others of sexual assault and domestic / family violence.</p> <p>Our agency has been delivering these services in the community for over thirty years. The services we provide include:</p> <ul style="list-style-type: none"> • a recently built Core and Cluster refuge service with several single unit properties in the community • family violence case management services to women and children • sexual assault case management services to women and children • therapeutic services for victim survivors of both family violence and sexual assault • 24 hour family violence and sexual assault crisis service • partner of the Mallee Orange Door • outreach offices in Swan Hill • Swan Hill Orange Door access point • RAMP Coordination for the region • FSP Coordination for the region • PSI coordination for the region • Child Protection partnership program



POSITION DESCRIPTION

<p>Position Objectives</p>	<p>We are seeking a values-driven Support Worker to help deliver professional and consistent support to women and families who are victims of family domestic or sexual assaults with supporting the case management team in the ongoing implementation of case management plans and create a therapeutic environment within the crisis accommodation setting.</p>
<p>Key responsibilities</p>	<ul style="list-style-type: none"> • Provide a safe and nurturing environment for all clients residing within the refuge setting. • Assist clients to manage and maintain individual and shared living spaces • Maintain accurate record keeping that meets legislative standards and are completed within a timely manner • Ensure the safe management of the crisis accommodation program in conducting a comprehensive handover to colleagues. • Work to the direction of case management plans in assisting clients with transportation to attend appointments relating to health, housing, finances, education, justice and social inclusion as required. • Support the Program Coordinator to assist clients with a range of activities in preparing for independent living meals preparation; life and living skills; and other programs. • Assist in the daily cleaning and maintenance of the refuge environment to a high standard
<p>Desirable</p>	<ul style="list-style-type: none"> • excellent communication skills, written and verbal. • Be available to work on a set roster and be flexible with additional availability. • a friendly, approachable disposition • high level interpersonal skills, connecting with people with ease and sensitivity. • a collaborative and personable approach in your practice and manner • a high degree of flexibility with a positive outlook • an ability to thrive in an innovative working environment and work with ambiguity. • ability to demonstrate a high level of initiative and contribute meaningful ideas to a new service. • Ability to work as part of a team or autonomously. • Strong desire to support clients • Ability to work with people to increase and maintain independence. • Strong interpersonal skills • Demonstrated safe work practices. • Demonstrated capacity to develop respectful relationships with women and children and the ability to assist them to mobilise their own strengths and resources to achieve positive outcomes • Adhere to the Code of Ethics for Professional Conduct



POSITION DESCRIPTION

Key Selection Criteria	<ul style="list-style-type: none">• Minimum qualifications Cert IV Individual Support or Cert IV Community Services or equivalent• Clear Victorian and N.S.W Working with Children's Check• National Police Check.• Current Driver's License.• Mandatory COVID vaccination status• First Aid Certificate or willingness to obtain.
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Why work with us?

Salary and conditions are in accordance with Social , Community, Home care and Disability Services Industry Award (SCHADS) 2010. Salary packaging and Remote Housing incentive is offered with this position.

Monthly RDO accrual for full time employees based on their 40-hour working week.

Great orientation and training package

Ongoing training and development opportunities.

Conditions of Employment

All offers of employment are subject to a satisfactory Criminal Check, Working with Children's Check NSW & Victoria, current driver's license and Covid vaccination proof of evidence

All offers of employment with Mallee Sexual Assault Unit, Mallee Domestic Violence Services are subject to a six-month probationary period. All staff members will be asked to participate in an annual performance review.

Pre-Existing Injury disclosure prior to employment will be required for all existing medical, health and physical injuries/conditions.

Acceptance of Position Description requirements

To be signed upon appointment

Employee

Name: _____

Signature: _____

Date: _____