



Strategic Plan

2022 - 2024



The Mallee Sexual Assault Unit Inc. Mallee Domestic Violence Service acknowledges all the traditional owners and custodians of the lands in the Mallee and Sunraysia districts. We pay our respects to all Elders past, present and emerging, and honour their culture.

About Us

The Mallee Sexual Assault Unit (MSAU) and Mallee Domestic Violence Services (MDVS) provide services for women, men and children throughout the Northern and Southern Mallee region, border communities of New South Wales, the Mallee Track and Shires of Gannawarra and Buloke. Our services are free and available to all victims and survivors.

[Visit our website to find out more about our services and programs](#)

Our Vision

Safety for All.



Our Purpose

To reduce the prevalence and impact of sexual assault and domestic and family violence in the Mallee.

We do this through:

- partnerships
- raising community awareness
- prevention and early intervention
- specialist coordinated care

Our Strategy

Every four years MSAU-MDVS invites a broad range of stakeholder to input into the development of the Strategic Plan. The Plan provides a road map for action as we strive to achieve our Vision.

Our four Strategic Pillars focus our effort. They align with the priorities driving the DFV sector as we work collaboratively with other organisations and sectors across the state to reduce the prevalence of sexual assault and domestic and family violence.

The Strategic Actions are implemented through business plans, program plans, project plans and individual workplans at the operational level.

Progress towards strategic goals is monitored by the Executive and Board.

This updated plan is the result of our Mid Point Review of the 2020 – 2024 Strategic plan undertaken in August 2022. [The full 2020-2024 Strategic Plan can be viewed here](#)



Our Plan

Focus Area 1: Practice and Service Delivery



Outcome

Effective responses to sexual assault and domestic and family violence in the Mallee



Strengths and Enablers

- Agility through COVID
- Collaboration with other services and sectors
- Attracting and retaining funding
- Ongoing commitment to recommendations in the Royal Commission
- Successfully implementing new programs



Priority Actions 2022- 2024

- 1.1 Internal and external training, including culturally specific training
- 1.2 Strengthen stakeholder relationships
- 1.3 Increased collaboration and practice forums
- 1.4 Maintain our commitment to client focused work
- 1.5 Business continuity planning and flexibility in service delivery
- 1.6 Reflective groups
- 1.7 Extend therapeutic programs
- 1.8 Life skills groups

Focus Area 2: Systems and Processes



Outcome

A strong, resilient, and sustainable organisation



Strengths and Enablers

- IT infrastructure improvements
- Move to digital platforms
- Risk Management System improvements
- Quality Risk and Compliance committee
- Quality Accreditation
- Design and Project plans for our new building



Priority Actions 2022- 2024

- 2.1 Communicating the Vision
- 2.2 Strengthen communication through change
- 2.3 Update and communicate the organisational structure including management and reporting lines.
- 2.4 Maintain QIC, DFFH and Rainbow Tick Accreditations
- 2.5 Full implementation of digital platforms.



Focus Area 3: People and Culture



Outcome

A skilled, diverse and inclusive workforce that caters to the needs of the Mallee community
A reputation as an 'employer of choice'



Strengths and Enablers

- Restructured for growth
- Investment in Finance and HR management resources
- Focus on contemporary professional development aligned to strategy



Priority Actions 2022- 2024

- 3.1 HR Manager to lead "people and culture"
- 3.2 Active participation in the Mallee Workforce Working Group
- 3.3 Develop a Culture Improvement Plan to support a values driven organisation
- 3.4 Alignment with Rec 209 - mandatory minimum qualifications for specialist family violence response practitioners
- 3.5 Develop partnerships with education providers
- 3.6 Maintain our commitment to embedding client centred approaches

Focus Area 4: Leadership



Outcomes

A significant role in influencing and contributing to the systems-level reform of Ending Family Violence
All state-wide DFV and Sexual Assault initiatives are relevant to the Mallee



Strengths and Enablers

- Impactful partnerships aligned to strategy
- Working collaboratively
- Our leaders participate and advocate at all levels



Priority Actions 2022- 2024

- 4.1 Advocacy at the National level: DSS and Dept. PMC
- 4.2 Increase our online presence through use of social media
- 4.3 Implement the National Office of Child Safety – Standards and guidelines for Child Sexual Abuse
- 4.4 Position ourselves for recruitment opportunities
- 4.5 Develop a communication strategy to share our plans and progress with the community



Contact Us

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