



POSITION DESCRIPTION

Job title	Hub Practitioners – Orange Door
Location	Mildura
Report to	Hub Team Leader
Award	Social Community Home Care and Disability Services Award (2010). SCHADS
Position classification	Full Time
Job Summary	<p>As a Hub Practitioner, you will work as an integrated member of the Orange Door team to deliver quality, safe and effective responses to children, young people and families seeking support through the Orange Door Support and Safety Hub. The Practitioner will be responsible for screening, triaging, and assessing clients, offering crisis intervention, and coordinating referrals in accordance with program guidelines and relevant risk assessment frameworks. The Orange Door Program brings together workforces to deliver an integrated practice model and a consolidated intake point for women, children, young people, and families who are experiencing or have experienced family violence.</p>
Duties	<ul style="list-style-type: none"> • Work within a specialist discipline to deliver Orange Door services and develop an understanding and capabilities to work safely across other areas of specialisation (with appropriate training and supervision.) • Deliver screening and triage, assessment, crisis responses, service planning, targeted interventions, allocation and coordinated referrals consistent with the Integrated Practice Framework, Operational Guidelines, Service Specifications and relevant risk assessment tools and frameworks. • Deliver services and support via phone, within the Orange Door site and outreach at client’s home or other sites. • Identify, assess, and prioritise risk and needs of women and children, families, and perpetrators, drawing on the expertise of different practitioners in a multi-disciplinary team. • Work collaboratively with the Orange Door team to support integrated risk assessment and planning, including participating in case conferences and meetings. • Recognise and identify limits of own expertise and when to seek advice or refer client to Navigate the broader service system for clients by referring clients to services and providing clients with information and support. • Record client information accurately on the Orange Door Client Relationship Management (CRM) system. • Handle client information in accordance with the Family Violence Information Sharing Scheme • Participate in training and development activities designed to build capabilities to work effectively in the Orange Door environment. • to build and enhance the Orange Door service model. • Promote a positive safety culture by contributing to health and safety consultation and communication • Adhere to organisational policies and procedures



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Key Selection Criteria	<ul style="list-style-type: none">• Bachelor of Social Work or equivalent• Current Driver's license• Working With Children's Check NSW• Working With Children's Check Vic• National Police Check• Mandatory COVID vaccination status
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