

## LGBTIQ Family Violence Referral Resource




This resource is designed to support Lesbian, Gay, Bisexual, Trans & gender diverse, Intersex and Queer (LGBTIQ) people who have been affected by family violence to access culturally safe and inclusive support services. Accessing support is often crucial to increasing safety and ensuring you can make the best decisions when you have been affected by family violence.





Please note this resource is only a guide. We cannot guarantee all services will be tailored or appropriate for your circumstances.


 Rainbow Tick Accredited  LGBTIQ+ Specific Service  Trans & Gender Diverse Specific Service

### LGBTIQ LEGAL, COURT AND POLICE SERVICES

 **LGBTIQ Legal Service @ St Kilda Legal Service** (statewide)  
Free legal assistance for LGBTIQ+ people, including targeted family violence legal assistance & other everyday legal problems when referred through community partners. Includes a trans and gender diverse legal service. By appointment only.  
 03) 7037 3200  [lgbtiqlegalservice@skls.org.au](mailto:lgbtiqlegalservice@skls.org.au)  [www.lgbtiqlegal.org.au](http://www.lgbtiqlegal.org.au)

 **Fitzroy Legal Service** (Inner Melbourne)  
Free LGBTIQ family violence & family law legal clinic on the first Wednesday each month. By appointment only.  
 03) 9419 3744  [enquiries@fls.org.au](mailto:enquiries@fls.org.au)  [www.fitzroy-legal.org.au](http://www.fitzroy-legal.org.au)






 **HIV Legal Service (HALC)** (statewide)  
Free legal service for people living with or affected by HIV. Every Thursday 6:30pm–9pm, by appointment only.  
 03) 9863 0406  [legal@thorneharbour.org](mailto:legal@thorneharbour.org)  [www.thorneharbour.org](http://www.thorneharbour.org)





**Federation of Community Legal Centres** (statewide)  
Find a free community legal service near you go to  [www.fclc.org.au/find\\_a\\_community\\_legal\\_centre](http://www.fclc.org.au/find_a_community_legal_centre)

 **LGBTIQ+ Applicant & Respondent Support workers** (statewide)  
Free assistance & support throughout the family violence intervention order court process, including case management, safety planning & referrals.  
 03) 9948 8777  [LGBTI.FV@courts.vic.gov.au](mailto:LGBTI.FV@courts.vic.gov.au)  [www.neighbourhoodjustice.vic.gov.au](http://www.neighbourhoodjustice.vic.gov.au)

**LGBTIQ Victoria Police Liaison Officers** (statewide)  
Assistance & information to LGBTIQ people involved with the police. To find an LGBTIQ Police Liaison Officer call your local police station or go to  [www.police.vic.gov.au/LGBTIQ-liaison-officers](http://www.police.vic.gov.au/LGBTIQ-liaison-officers). ! Call 000 if you are in immediate danger.

### REFERRAL SERVICES

**Rainbow Door** (statewide)   
Free LGBTIQ+ helpline providing information, case management & culturally safe referrals for family violence, elder abuse & supports, relationships, alcohol & other drugs & mental health. 10am – 6pm, 7 days a week.  
 1800 729 367  0480 017 246  [support@rainbowdoor.org.au](mailto:support@rainbowdoor.org.au)  [www.rainbowdoor.org.au](http://www.rainbowdoor.org.au)




**Transgender Victoria** (statewide)   
Information & culturally safe referrals for trans & gender diverse people.  
 03) 9020 4642  [hello@tgv.org.au](mailto:hello@tgv.org.au)  [www.tgv.org.au](http://www.tgv.org.au)

**Women's Information & Referral Service (WIRE)** (statewide)  
Free information, support and referrals for women, non-binary and gender-diverse people.  
 1300 134 130  [support@wire.org.au](mailto:support@wire.org.au)  [www.wire.org.au](http://www.wire.org.au)

## SUPPORT GROUPS



### **ReVisioning by Thorne Harbour Health** (statewide)

A group for gay, bisexual & queer men (cis-gendered & trans) seeking to change unhealthy & abusive patterns of behaviours.

 (03) 9865 6700  [revisioning@thorneharbour.org](mailto:revisioning@thorneharbour.org)  [www.thorneharbour.org](http://www.thorneharbour.org)

### **Futures Free from Violence by Queerspace** (Melbourne)

Group & one-to-one counselling for LGBTIQ women & gender diverse people who have used force &/or violence in family & intimate partner relationships change their behaviours.

 (03) 9663 6733  [enquiries@ds.org.au](mailto:enquiries@ds.org.au)  [www.queerspace.org.au](http://www.queerspace.org.au)

### **LGBTIQ+ Family Violence Therapeutic Group by Family Access Network** (Box Hill, Melbourne)

LGBTIQ youth support group, for young people aged 15-25 who have experienced family violence.

 (03) 9890 2673  [fan@fan.org.au](mailto:fan@fan.org.au)  [www.fan.org.au](http://www.fan.org.au)

## COUNSELLING SERVICES & PEER SUPPORT

### **QLife by Switchboard** (statewide)

Phone & webchat peer support service for LGBTIQ+ people & their allies, 3pm – midnight 7 days a week

 1800 184 527  [www.switchboard.org.au/qlife](http://www.switchboard.org.au/qlife)

### **Thorne Harbour Health** (statewide)

Counselling for family violence and other issues for all LGBTI people  (03) 9865 6700 or 1800 134 840

### **iHeal by Queerspace** (Melbourne)

Counselling & case management for LGBTIQ cis & trans women's family violence victim/survivors

 (03) 9663 6733  [enquiries@ds.org.au](mailto:enquiries@ds.org.au)  [www.queerspace.org.au](http://www.queerspace.org.au)

### **Merri Health Services** (Melbourne)




Family violence counselling & victim support, as well as LGBTIQ drug & alcohol counselling & LGBTIQ youth arts program.

 1300 637 744  [www.merrihealth.org.au](http://www.merrihealth.org.au)

### **Ballarat Community Health** (Ballarat)

Family violence counselling program  (03) 4311 1571  [www.bchc.org.au/service/family-violence-counselling](http://www.bchc.org.au/service/family-violence-counselling)



### **Centre Against Violence** (Ovens Murray District)

Family violence crisis support  (03) 5722 2202  [admin@cav.org.au](mailto:admin@cav.org.au)  [www.centreagainstviolence.org.au](http://www.centreagainstviolence.org.au)

### **Men's Referral Service - Say No to Violence** (statewide)

Men's family violence counselling and referral service  1300 766 491  [www.ntv.org.au/get-help](http://www.ntv.org.au/get-help)

### **MensLine Australia** (National)

24/7 phone & online counselling & support service for men  1300 789 978  [www.mensline.org.au](http://www.mensline.org.au)

## FINANCIAL ASSISTANCE

### **LGBTIQ Flexible Support Packages by Thorne Harbour** (statewide)

Financial assistance for LGBTIQ victims/survivors leaving family violence situations, applications by case managers only

 (03) 9865 6700  [flexi-packages@thorneharbour.org](mailto:flexi-packages@thorneharbour.org)  [www.thorneharbour.org](http://www.thorneharbour.org)

### **Financial Counselling Victoria** (statewide)

Find a local financial counsellor via  [www.fcvic.org.au/find-a-financial-counsellor](http://www.fcvic.org.au/find-a-financial-counsellor) or National Debt Help Line  1800 007 007



## EMERGENCY ACCOMODATION & HOMELESSNESS

### Safe Steps (statewide)

Emergency family violence response & crisis accommodation service ☎ 1800 015 188 (24/7 toll-free)

🌐 [www.safesteps.org.au](http://www.safesteps.org.au)



### Vincent Care (statewide)

Support for people experiencing or at risk of homelessness

☎ 03) 9611 9200 ! Urgent support line 1800 825 955 ✉ [vincentcare@vincentcare.org.au](mailto:vincentcare@vincentcare.org.au) 🌐 [www.vincentcare.org.au](http://www.vincentcare.org.au)

### Launch Housing (Melbourne)

Support for people experiencing or at risk of homelessness ☎ 1800 825 955 (24/7 toll-free) 🌐 [www.launchhousing.org.au](http://www.launchhousing.org.au)



### Brophy Family and Youth Services (Warrnambool)

Case management & support for LGBTIQ youth & their families 15 - 25 years

☎ 03) 5561 8888 or 1300BROPHY 🌐 [www.brophy.org.au](http://www.brophy.org.au)



### Family Access Network, Homeless Support Services (Box Hill, Melbourne)

Youth homelessness support service ☎ 03) 9890 2673 ✉ [fan@fan.org.au](mailto:fan@fan.org.au) 🌐 [www.fan.org.au](http://www.fan.org.au)

## SPECIALIST FAMILY VIOLENCE SERVICES

Specialist family violence services (SFVS) provide expert safety planning, case management, counselling & financial assistance to adult & child victim/survivors, many are women's only services.

### Intouch Multicultural Centre Against Family Violence (statewide)

For women with culturally & linguistically diverse backgrounds ☎ 1800 755 988 🌐 [www.intouch.org.au](http://www.intouch.org.au)

### Kara House (Eastern Melbourne)

Women's only service, provides LGBTIQ outreach ☎ [1800 900 520](tel:1800900520) ✉ [admin@karahouse.org.au](mailto:admin@karahouse.org.au) 🌐 [www.karahouse.org.au](http://www.karahouse.org.au)

### Bethany Community Support (Geelong & Barwon)

Services for women and men ☎ 03) 5278 8122 ✉ [info@bethany.org.au](mailto:info@bethany.org.au) 🌐 [www.bethany.org.au](http://www.bethany.org.au)

### Eastern Domestic Violence Service (Eastern Melbourne)

Women's only service ☎ 03) 9259 4200 ✉ [edvos@edvos.org.au](mailto:edvos@edvos.org.au) 🌐 [www.edvos.org.au](http://www.edvos.org.au)

### Wrisc (Ballarat)

Women's only service ☎ 03) 5333 3666 ✉ [wrisc@wrisc.org.au](mailto:wrisc@wrisc.org.au) 🌐 [www.wrisc.org.au](http://www.wrisc.org.au)

### Mallee Sexual Assault & Domestic Violence Services

Services for women and men ☎ Mildura 03) 5021 2130 ☎ Swan Hill 03) 5033 1899 🌐 [www.msau-mdvs.org.au](http://www.msau-mdvs.org.au)

### Anglicare Victoria (statewide)

Services for women and men ☎ 1800 809 722 🌐 [www.anglicarevic.org.au](http://www.anglicarevic.org.au)

## About us

The LGBTIQ Legal Service is a statewide community legal service that provides legal assistance, advocacy & education on legal issues that affect the LGBTIQ community. We strive to make our services responsive & appropriate for all LGBTIQ people, especially those who experience multiple forms of marginalisation. Contact us via [lgbtiqlegalservice@skls.org.au](mailto:lgbtiqlegalservice@skls.org.au) if you know of other LGBTIQ inclusive services that should be included in this resource.

**This service is part of St Kilda Legal Service.**

