



SUPPORT WORKER - COUNSELLOR ADVOCATE POSITION DESCRIPTION

Job title	SUPPORT WORKER - COUNSELLOR ADVOCATE Sexual Assault Services
Salary	Level 3 (negotiable depending on qualifications and experience)
Location	Mildura
Department	Sexual Assault Services
Report to	Team Leader – Sexual Assault Services
Award	Social, Community, Home Care and Disability Services Award 2010 (to be negotiated)
Job Summary	As the Support Worker - Counsellor Advocate, Sexual Assault Services you will provide specialised counselling, support and advocacy to children, young people and adults who have experienced sexual assault, and to their non-offending family or friends. The role may also include the provision of intake response, therapeutic services in group programs and intervention to children and young people who engage in problematic or abusive sexualised behaviours.
Duties	<ul style="list-style-type: none"> • Provide therapeutic services to children, young people and adults who have experienced sexual assault, and their family members or carers. • Ability to undertake and coordinate effective high quality, case management for sexual assault victim/survivors in accordance with MARAM and relevant practice guidelines including goal directed care plans and exit planning, • Engage with victim survivors, to provide advocacy, identify, assess, develop, and implement effective support, and referrals, for themselves, and where relevant their supportive family members/carers. • Participate and deliver effective work processes to ensure the delivery of program throughput, outputs, and KPI's. • Utilise principals of recovery orientated practice, support and assist clients to develop skills. • Provide counselling, guidance and encouragement to clients to achieve agreed to goals as detailed in their action plan. • Encourage positive relationships and support networks through active referrals and integration with other services and community groups. • Provide holistic evidence-based interventions and referrals, with victim survivors and their families, which reflect their need/s whilst aiming for self-determination, build resilience and enhanced quality of life. • Engage with victim survivors, to provide advocacy, identify, assess, develop, and implement effective support, and referrals, for themselves, and where relevant their supportive family members/carers. • Support clients to identify short and long-term goals through effective case planning. • Possibly provide therapeutic services to children and young people who engage in problematic or abusive sexualised behaviours, and their families, including comprehensive assessment to facilitate treatment and intervention. The undertaking of this role is negotiated as determined by skill set, professional development and expertise of individual employees. • Establish and maintain collaborative and supportive relationships with clients, service providers, other team members and the local community



SUPPORT WORKER - COUNSELLOR ADVOCATE POSITION DESCRIPTION

	<p>through demonstrating respect, empathy, and the willingness to understand differences in culture and customs.</p> <ul style="list-style-type: none"> • Assist in the delivery of community education and professional training to raise awareness of sexual assault and family violence as appropriate.
<p>Responsibilities</p>	<ul style="list-style-type: none"> • Excellent written and verbal communication skills. • High level interpersonal skills, and ability to connect with people and build trusting therapeutic relationships. • A high degree of flexibility with a positive outlook • An ability to thrive in an innovative working environment and work with ambiguity. • Ability to demonstrate a high level of initiative and contribute meaningful ideas to a new service. • Ability to embrace complexity and can think strategically. • Ability to work as part of a team and autonomously. • Demonstrate experience delivering goal-orientated case management to young people and their families/carers, specifically targeting clients with high vulnerability and mental health issues. • Demonstrate experience connecting with other services including schools, recreational and leisure facilities, and support within the home or young person's living arrangements. • Experience working in collaboration with other services to ensure integrated care for the young person. • Knowledge and understanding of the Mallee community health sector. • Adhere to company policies and procedures.
<p>Key Selection Criteria</p>	<ul style="list-style-type: none"> • Minimum Diploma of Community Services and experience practicing in Sexual Assault, Family Violence, or equivalent field (willingness to undertake further study to meet Rec 209 standards if required). • High level understanding of relevant legislation. • Demonstrated ability to work as part of a team or autonomously. • Working With Children's Check NSW & VIC • National Police Check • Meet mandatory COVID 19 vaccination requirements as per MSAU-MDVS policy
<p>Salary Packaging</p>	<ul style="list-style-type: none"> • Generous salary packaging available upon application



SUPPORT WORKER - COUNSELLOR ADVOCATE POSITION DESCRIPTION