



Victims/Survivors Information Sheet

Our message to all victims/survivors, family and friends, and other service providers is the specialist family violence service is open and operational. We are available to provide support and advice for anyone experiencing family violence who is worried about how potential self-isolation or quarantine will impact on their safety and well-being.

- If you feel unsafe or are concerned for someone's safety, please call 000 or contact your local police.
- For confidential crisis support, information and accommodation please call the Safe Steps 24/7 Family Violence Response line on 1800 015 188.
- For confidential phone help and referral in Australia, please contact 1800RESPECT, the National Sexual Assault, Family and Domestic Violence Counselling Line on 1800 737 732.
- For a specialist LGBTIQ family violence service, please contact W/Respect on 1800 LGBTIQ (1800 542 847) or visit www.withrespect.org.au

Mallee Services:

- The MSAU - MDVS is open 24/7 and is a crisis response service across the Mallee for sexual assault and family violence victim/survivors.
- We provide refuge accommodation support for safety of family violence victim/survivors and children.
- We are open and here to support all victim/survivors, family and friends, we will ask COVID-19 screening questions at every contact and may provide our services by phone or alternative methods in the first instance until firstly we have assessed safety. We continue to provide 24/7 support.

24/7 Contact Details: MILDURA

Sexual Assault (03) 5025 5400
Domestic Violence (03) 5021 2130

SWAN HILL

Sexual Assault (03) 5033 1786
Domestic Violence (03) 5033 1899

Our peak body for Domestic Violence in Victoria, DV Vic has good resources for you to access: <http://dvvic.org.au/covid-19-and-family-violence-information-for-victim-survivors/>